

OUR VISION

Be a sustainable global partner of choice by continually evolving with the changing dynamics of customer centricity.

OUR MISSION

Generate the 'perfect trip experience' for the travelers and exceed the company's travel program goals through service excellence and value based solutions.

OUR VALUES

ONE Riya: Out-think Nurture Execute

OUR TRAVEL PRODUCTS

- FLIGHT
- HOTEL
- VISA
- CAR RENTALS
- MICE
- FOREX
- RAIL
- INSURANCE



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TRAVEL
EXCELLENCE
REDEFINED

Rewarding Travel Experience With your
perfect Travel Partner

OUR ESSENCE

We understand & cater to the ever-changing needs of business travellers.

WHY RBT

- Global Business Travel expertise
- Industry-Specific customised solutions
- In-House Technology capabilities
- Process Automation
- Cost efficiency
- Legacy
- Service delivery excellence
- Consultative Approach
- Skilled Workforce
- Innovative solutions
- Accountability
- Account Management

OUR CUSTOMISED OFFERINGS



CIP desk

Exclusive desk managing the end-to-end requirements for your CXO's & CIP/VIP travel.



Third party Integrations

Our systems are compatible with all major expense & HRMS portals.



Offshoring

Access to local fares through our overseas locations & partner network.



Duty of Care

Our in-house Risk Management team proactively monitors global events & relays the reports to our customers.



Data management & Security

Data protection compliance as per GDPR standard. Customising MIS reports & analytics to measure the programme's effectiveness, spot trends.



Learning & Development

With a dedicated & structured approach on learning & development, we ensure that our trained experts can manage clients' requisitions in compliance with the travel policy, provide pertinent information, manage their expectations & have problem solving orientation.



NOTEWORTHY FACTORS

- ₹1400 Cr Annual Turnover
- 600+ Large & Medium clients
- 7 Years Average consultant tenure
- 470+ dedicated employees
- 16+ Products
- Global Network
- 7 Business Verticals

TECHNOLOGY CAPABILITIES



Self-Booking Tool

An indigenous tool (RBTcliq) developed to cater the end-to-end travel service, hosting multiple travel products on a single platform.



Visa Tracker

The tool provides real-time updates on the visa process. Receive auto-generated responses instantly.



Low Fare Search Engine

Our LFS engine powers sizeable savings sourcing the lowest fare options available through our global inventory.



Travel Expense Management

We simplify gathering & processing of expense claims to bring transparency to the entire cost per trip model.



GST Tool

Claiming GST at a click, our in-built GST tool will fetch & notify our clients in real time about other pending and claimed airline invoices.



API

With API integration, clients can develop their own travel product and gain access to our inventory as per their travel policy and compliance.